



# Dynamic Patient Flow Forecasting

IM Associates – IMIG February 2019



### IMIG and IM Associates: Who we are



### IMIC

- → <u>Market research company</u> specialised in qualitative and quantitative market research in the public healthcare sector, with headquarters in Munich, Germany.
- → Longstanding experience in projects with: Doctors, pharmacists, patients/medically insured respondents; Statutory health insurers, health insurance companies, self-help groups.
- → **Tried and tested project plans:** Flexible project-related planning; Professional conduct of interviews; Result-driven analysis of the projects.
- → Individual project offers: Organization; Conduct/timing; Analysis/presentation of results.



- A service company active in healthcare sales and marketing organizations, created in 1997 with headquarters in Leuven, Belgium.
- → Main focus on Belgium, The Netherlands, France, Germany, Spain and Turkey, but also active beyond.
  - analyse Forecasting; Market scan; Segmentation/targeting; Commercial structure assessment
  - @ advise Key account mgmt; Sales incentive plan; Customer interaction plan; Commercial Org. design
  - Account segmentation; IM.Smart reporting; SIP tool; Tactical box
  - train Account planning; Easymap; Powersim



# In today's pharma business, forecasting has never been so important



→ Forecasting should bring more than only financial forecasts. It can generate a unique strategic value if it provides answers to the following questions:

# Support important decisions regarding business development:

- Research;
- Product acquisition;
- Licensing,...



### Understand <u>new markets and new indications</u> with less data.



#### Managing uncertainties in the future:

- Outcomes of clinical studies;
- Decisions on reimbursement;
- Healthcare reform.



## Understand the <u>strategic importance of the patient flow</u>:

- Diagnostic rate;
- Compliance;
- Treatment duration;
- ..



## Better target your <u>resources & promotional</u> <u>investment</u>:

- Field force size;
- Investment in awareness, compliance, ...



#### **Essential tool in market access:**

- Business development;
- Internal price submission;
- External price negotiation.

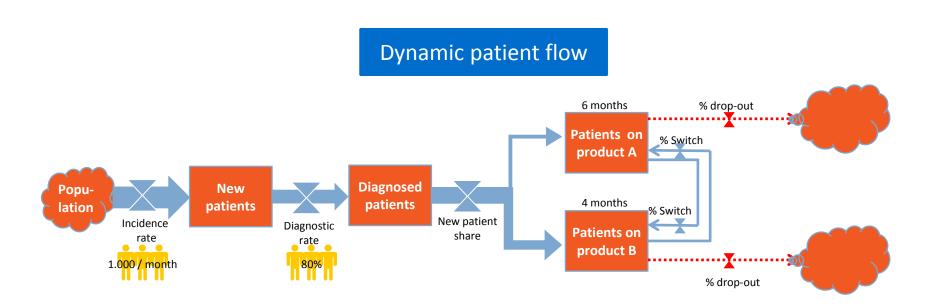




# What is "Dynamic patient flow forecasting"?



- → "Dynamic patient flow" provides a simple and flexible model to understand the patient journey and measures the number of patients:
  - at any moment of time;
  - at any step of the flow.

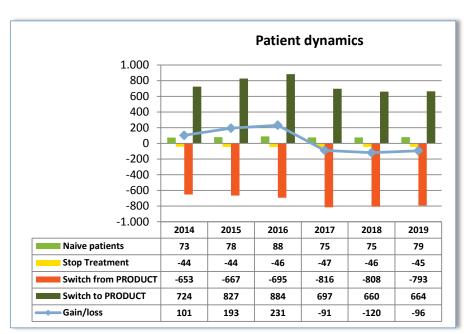




### "Dynamic patient flow forecasting"



- IM Associates' approach to forecast is based on a tool **simulating patient flows month**-**by-month**.
- It is a fully transparent and flexible methodology generating <u>real eye-openers</u> on your sales dynamics.
- This time-saving solution helps getting internal alignment on forecasts and <u>supporting</u> <u>decisions</u> on commercial and market access strategies.



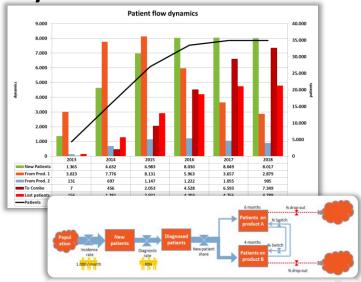


"Dynamic patient flow forecasting" and internal trend-based forecasting are 2 approaches that complement and reinforce each other.





### **Dynamic Patient Flow Model**



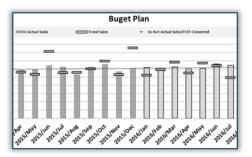
- Real month-by-month dynamic;
- Based on real patient numbers and flows
  - Prevalence and incidence;
  - Nr patients at start for each products;
  - Continuous switches between products;
  - · Drop out rates;

...

# "Dynamic patient flow forecasting":

- Enables you to adapt the global in-house forecasting tool to <u>country-specific</u> <u>situations and challenges</u>;
- Allows you to discover and act on the <u>critical</u> <u>factors</u> that determine your results.

### In-house forecasting tool



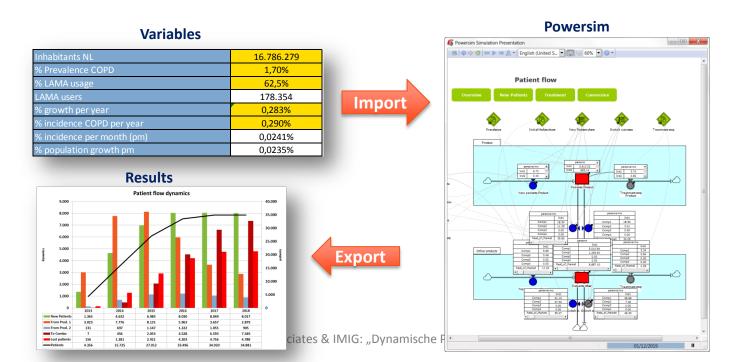
- Year-by-year evolutions
- Based on <u>macro market trends</u>:
  - Expected market growths;
  - Expected market shares;
  - Pre-defined launch curves;
  - .

1/31/2019





- → Powersim is best-in-class software for dynamic simulation.
- → Starting from the flow-chart based patient flow for your product, IM Associates translates the <u>variables</u> and flows into a simulation model in <u>Powersim</u> for healthcare.
- → In the connected Excel product sheet, the company has full flexibility to modify <u>easily</u> parameters and to consult the results (forecasted sales) generated by Powersim.
- → IM Associates provides the client with a license to see the <u>results</u> of the simulations.





# Overview: research, patient-flow modelling and scenario thinking together with the pharma company



# Step 1 Preliminary design patient flow

# 1.1. Consolidate existing customer information

1.2. "Patient flow design workshop":
design patient flow in crossfunctional meeting



1.3. Identify critical parameters and data gaps where market research is needed for



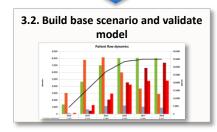
### Step 2 Market research



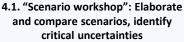
2.2. Qualitative Market research

# Setup Powersim model





# Step 4 Build scenarios and validate forecast





4.2. "Conclusion meeting": Validate forecasts by selecting the final scenario



4.3. Monitoring of critical uncertainties and regular forecasts updates after several months





## "Dynamic patient flow forecasting" is transparent, flexible and powerful





### Our approach

#### **Transparent**

The assumptions and their impact on your product sales are <u>easy</u> to understand. Future sales are clearly split over existing, new and switched patients.

#### **Flexible**

Parameters (treatment duration; compliance; switch rate; generics' launch...) are <u>modifiable</u> and one sees the impact on outcomes <u>immediately</u>.

#### **Powerful**

<u>Simple and complex</u> patient flows can be modeled.

### Your benefits

You **get reliable forecast**. This helps you **setting the right marketing investment** and sales **targets** taking market reality into account.

You gain insight on the patient flow and the drivers influencing your sales (treatment duration; compliance; switch rate...).

You manage future uncertainties by analyzing multiple scenarios and by refreshing the forecasting with the latest available data.

<u>You save time</u>, as complex patient journey can be easily modeled.

You reach <u>internal alignment</u> on forecasts by discussing clearly defined parameters.



# References: These companies already use "Dynamic patient flow forecasting"























### Do you want to get more information?





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Institut für Marktforschung im Gesundheitswesen

- Specialist for market research in the public health sector
- → Over 20 years' experience
- All relevant target groups in the public healthcare sector



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- Specialist in sales and marketing projects in the health sector
- → Over 20 years' experience
- → Internationally proven record